

Executive Summary

As requested, information for denials and terminations has been provided in this spreadsheet. Please note that the information is for denials and terminations only. It is not individual level or family level information. It is possible that the same client provided an alternative or subsequent application that was approved for DHS services. Thus, the datasets are not indicative of whether a customer ultimately received benefits for other reasons, i.e., rescheduled interview, verification submitted within the 60 days of application date, duplicate application resolution, etc. Additionally, it is possible that the same individual or family submitted application(s) that were denied multiple times and counted several times within the list. Lastly, in the category, "registered in error," data entry errors were resolved with a "denial" designation in the system, and since this was not the final disposition of the application a denial notice was not sent to the customer at that time.

Tab Name	Tab Description
Denials	This shows all reason for intake denials and counts for each reason. Time range is program status date 1/1/2024 to 10/8/2024
Terminations	This shows all reason for renewal terminations and counts for each reason. Time range is terminated eligibility date date 1/1/2024 to 10/8/2024 later

Data request:

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Good afternoon, Jeff,

I am requesting the following documents under the Public Records Act. This is a citizen request; I am not connected with the media. A copy of my Tennessee Driver License is attached. Please respond by sending copies to my email address, which is gbonnyman@tnjustice.org. If the documents are too large to email, please make them accessible by uploading to a platform such as Box or Dropbox and notifying me how to access them.

1. Such records as are sufficient to document the number of SNAP denials that have occurred since January 1, 2024, broken down by reason for the denial.
2. Such records as are sufficient to document the number of SNAP terminations that have occurred since January 1, 2024, broken down by reason for the termination.

If costs for this matter exceed \$50, please contact me in advance. If you have any questions or would like to discuss this matter, please contact me. Thank you for your assistance.

Best,

Gordon

Gordon Bonnyman
Staff Attorney

Program	Activity Type	Status	Count	Percentage	Running Total	Reasons
FS	Intakes	Denial	83343	24.75%	24.75%	Failed To Keep Application Appointment
FS	Intakes	Denial	61688	18.32%	43.07%	Duplicate Application
FS	Intakes	Denial	54625	16.22%	59.29%	VERIFICATIONS NOT PROVIDED
FS	Intakes	Denial	47685	14.16%	73.45%	Registered in Error
FS	Intakes	Denial	40361	11.99%	85.44%	INCOME EXCEEDS INCOME LIMIT
FS	Intakes	Denial	13340	3.96%	89.40%	The household does not meet eligibility criteria.
FS	Intakes	Denial	13271	3.94%	93.34%	The individual requested voluntary withdrawal of application
FS	Intakes	Denial	12483	3.71%	97.05%	FAILED TO KEEP APPLICATION APPOINTMENT
FS	Intakes	Denial	6344	1.88%	98.93%	Voluntary Denial
FS	Intakes	Denial	1656	0.49%	99.42%	OVER RESOURCE LIMIT
FS	Intakes	Denial	1083	0.32%	99.74%	The household does not meet eligibility criteria., VERIFICATION NOT PROVIDED FOR EXPENSES
FS	Intakes	Denial	226	0.07%	99.81%	NO ELIGIBLE MEMBERS
FS	Intakes	Denial	108	0.03%	99.84%	The household does not meet eligibility criteria., We have to count the income and resources of an ineligible aid group member
FS	Intakes	Denial	74	0.02%	99.86%	Non-compliance for SNAP QC
FS	Intakes	Denial	72	0.02%	99.89%	INCOME EXCEEDS INCOME LIMIT, The individual requested voluntary withdrawal of application
FS	Intakes	Denial	44	0.01%	99.90%	INCOME EXCEEDS INCOME LIMIT, VERIFICATIONS NOT PROVIDED
FS	Intakes	Denial	35	0.01%	99.91%	CERTIFICATION PERIOD HAS ENDED, The household does not meet eligibility criteria.
FS	Intakes	Denial	28	0.01%	99.92%	Application Processed in ACCENT
FS	Intakes	Denial	28	0.01%	99.93%	FAILURE TO PROVIDE ACCEPTABLE IDENTIFICATION
FS	Intakes	Denial	28	0.01%	99.93%	VERIFICATION NOT PROVIDED FOR EXPENSES
FS	Intakes	Denial	27	0.01%	99.94%	FAILED TO KEEP APPLICATION APPOINTMENT, The individual requested voluntary withdrawal of application
FS	Intakes	Denial	25	0.01%	99.95%	FAILED TO KEEP APPLICATION APPOINTMENT, INCOME EXCEEDS INCOME LIMIT
FS	Intakes	Denial	15	0.00%	99.95%	INCOME EXCEEDS INCOME LIMIT, The household does not meet eligibility criteria.
FS	Intakes	Denial	14	0.00%	99.96%	FAILURE TO PROVIDE ACCEPTABLE IDENTIFICATION, The household does not meet eligibility criteria.
FS	Intakes	Denial	14	0.00%	99.96%	OVER RESOURCE LIMIT, VERIFICATION NOT PROVIDED FOR EXPENSES
FS	Intakes	Denial	14	0.00%	99.97%	The household does not meet eligibility criteria., The individual requested voluntary withdrawal of application
FS	Intakes	Denial	12	0.00%	99.97%	PRIMARY INDIVIDUAL REPORTED AS DECEASED
FS	Intakes	Denial	10	0.00%	99.97%	FAILURE TO PROVIDE ACCEPTABLE IDENTIFICATION, VERIFICATION NOT PROVIDED FOR EXPENSES
FS	Intakes	Denial	10	0.00%	99.98%	MEMBER ON STRIKE
FS	Intakes	Denial	10	0.00%	99.98%	The individual requested voluntary withdrawal of application, VERIFICATIONS NOT PROVIDED
FS	Intakes	Denial	7	0.00%	99.98%	CERTIFICATION PERIOD HAS ENDED
FS	Intakes	Denial	7	0.00%	99.98%	No Reason -- According to Deloitte these seem to be approvals with initial testing
FS	Intakes	Denial	5	0.00%	99.98%	INCOME EXCEEDS INCOME LIMIT, OVER RESOURCE LIMIT
FS	Intakes	Denial	5	0.00%	99.99%	SNAP IS REDUCED BY 10% DUE TO FAMILIES FIRST SANCTION
FS	Intakes	Denial	5	0.00%	99.99%	The household does not meet eligibility criteria., VERIFICATIONS NOT PROVIDED
FS	Intakes	Denial	4	0.00%	99.99%	CERTIFICATION PERIOD HAS ENDED, The household does not meet eligibility criteria., VERIFICATION NOT PROVIDED FOR EXPENSES
FS	Intakes	Denial	4	0.00%	99.99%	FAILED TO COOPERATE WITH QC
FS	Intakes	Denial	4	0.00%	99.99%	FAILED TO KEEP APPLICATION APPOINTMENT, The household does not meet eligibility criteria.
FS	Intakes	Denial	4	0.00%	99.99%	NO ELIGIBLE MEMBERS, VERIFICATIONS NOT PROVIDED
FS	Intakes	Denial	3	0.00%	99.99%	TRANSFER OF RESOURCE PENALTY
FS	Intakes	Denial	2	0.00%	99.99%	CERTIFICATION PERIOD HAS ENDED, NO ELIGIBLE MEMBERS
FS	Intakes	Denial	2	0.00%	99.99%	CERTIFICATION PERIOD HAS ENDED, OVER RESOURCE LIMIT
FS	Intakes	Denial	2	0.00%	99.99%	FAILURE TO PROVIDE ACCEPTABLE IDENTIFICATION, The household does not meet eligibility criteria., VERIFICATION NOT PROVIDED FOR EXPENSES
FS	Intakes	Denial	2	0.00%	100.00%	MEMBER ON STRIKE, The household does not meet eligibility criteria.
FS	Intakes	Denial	2	0.00%	100.00%	OVER RESOURCE LIMIT, VERIFICATIONS NOT PROVIDED
FS	Intakes	Denial	2	0.00%	100.00%	The household does not meet eligibility criteria., VERIFICATION NOT PROVIDED FOR EXPENSES, We have to count the income and resources of an ineligible aid group member
FS	Intakes	Denial	1	0.00%	100.00%	CERTIFICATION PERIOD HAS ENDED, INCOME EXCEEDS INCOME LIMIT, The household does not meet eligibility criteria.
FS	Intakes	Denial	1	0.00%	100.00%	CERTIFICATION PERIOD HAS ENDED, NO ELIGIBLE MEMBERS, The household does not meet eligibility criteria.
FS	Intakes	Denial	1	0.00%	100.00%	INCOME EXCEEDS INCOME LIMIT, NO ELIGIBLE MEMBERS
FS	Intakes	Denial	1	0.00%	100.00%	INCOME EXCEEDS INCOME LIMIT, The household does not meet eligibility criteria., The individual requested voluntary withdrawal of application
FS	Intakes	Denial	1	0.00%	100.00%	INCOME EXCEEDS INCOME LIMIT, The household does not meet eligibility criteria., VERIFICATION NOT PROVIDED FOR EXPENSES
FS	Intakes	Denial	1	0.00%	100.00%	NO ELIGIBLE MEMBERS, The household does not meet eligibility criteria.
FS	Intakes	Denial	1	0.00%	100.00%	NO ELIGIBLE MEMBERS, The individual requested voluntary withdrawal of application
FS	Intakes	Denial	1	0.00%	100.00%	OVER RESOURCE LIMIT, The household does not meet eligibility criteria.
FS	Intakes	Denial	1	0.00%	100.00%	OVER RESOURCE LIMIT, We have to count the income and resources of an ineligible aid group member
FS	Intakes	Denial	1	0.00%	100.00%	SNAP IS REDUCED BY 10% DUE TO FAMILIES FIRST SANCTION, The household does not meet eligibility criteria.
FS	Intakes	Denial	1	0.00%	100.00%	SNAP IS REDUCED BY 10% DUE TO FAMILIES FIRST SANCTION, VERIFICATION NOT PROVIDED FOR EXPENSES
FS	Intakes	Denial	1	0.00%	100.00%	We have to count the income and resources of an ineligible aid group member

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Program	Status	Count	Percentage	Running Total	Reasons
FS	Termination	70612	57.17%	57.17%	EL3016 - FAILED TO REAPPLY OR RENEW BENEFITS
FS	Termination	16431	13.30%	70.47%	EL9111 - The household does not meet eligibility criteria.
FS	Termination	10277	8.32%	78.80%	EL3006 - INCOME EXCEEDS INCOME LIMIT
FS	Termination	9413	7.62%	86.42%	EL1004 - FAILURE TO COMPLY WITH MID-CERT REPORTING
FS	Termination	6360	5.15%	91.57%	EL5054 - VERIFICATIONS NOT PROVIDED
FS	Termination	5285	4.28%	95.84%	EL5056 - FAILED TO KEEP RENEWAL APPOINTMENT
FS	Termination	2800	2.27%	98.11%	EL5023 - The individual requested voluntary withdrawal of application
FS	Termination	744	0.60%	98.71%	EL6174 - CERTIFICATION PERIOD HAS ENDED
FS	Termination	419	0.34%	99.05%	EL9100 - PRIMARY INDIVIDUAL REPORTED AS DECEASED
FS	Termination	381	0.31%	99.36%	EL0021 - LOSS OF CONTACT
FS	Termination	320	0.26%	99.62%	EL3008 - OVER RESOURCE LIMIT
FS	Termination	213	0.17%	99.79%	EL6174 - CERTIFICATION PERIOD HAS ENDED; EL9111 - The household does not meet eligibility criteria.
FS	Termination	100	0.08%	99.87%	EL9025 - CHANGE IN CIRCUMSTANCES
FS	Termination	65	0.05%	99.93%	EL1025 - NO ELIGIBLE MEMBERS
FS	Termination	17	0.01%	99.94%	EL9103 - Your household is not eligible for a benefit amount
FS	Termination	14	0.01%	99.95%	EL1059 - FAILED TO COOPERATE WITH QC
FS	Termination	9	0.01%	99.96%	EL1005 - FAILURE TO PROVIDE ACCEPTABLE IDENTIFICATION
FS	Termination	9	0.01%	99.97%	EL9110 - We have to count the income and resources of an ineligible aid group member; EL9111 - The household does not meet eligibility criteria.
FS	Termination	6	0.00%	99.98%	EL9021 - CHANGE IN THE PEOPLE IN YOUR CASE; EL9025 - CHANGE IN CIRCUMSTANCES; EL9026 - CHANGE IN INCOME LIMITS
FS	Termination	4	0.00%	99.98%	EL0021 - LOSS OF CONTACT; EL9111 - The household does not meet eligibility criteria.
FS	Termination	3	0.00%	99.98%	EL3008 - OVER RESOURCE LIMIT; EL6174 - CERTIFICATION PERIOD HAS ENDED
FS	Termination	3	0.00%	99.99%	EL9023 - CHANGE IN INCOME; EL9024 - CHANGE IN EXPENSES OR DEDUCTIONS; EL9025 - CHANGE IN CIRCUMSTANCES
FS	Termination	2	0.00%	99.99%	EL1005 - FAILURE TO PROVIDE ACCEPTABLE IDENTIFICATION; EL9111 - The household does not meet eligibility criteria.
FS	Termination	2	0.00%	99.99%	EL6005 - TRANSFER OF RESOURCE PENALTY
FS	Termination	1	0.00%	99.99%	EL9021 - CHANGE IN THE PEOPLE IN YOUR CASE; EL9024 - CHANGE IN EXPENSES OR DEDUCTIONS; EL9025 - CHANGE IN CIRCUMSTANCES; EL9026 - CHANGE IN INCOME LIMITS
FS	Termination	1	0.00%	99.99%	EL9021 - CHANGE IN THE PEOPLE IN YOUR CASE; EL9025 - CHANGE IN CIRCUMSTANCES
FS	Termination	1	0.00%	99.99%	EL9022 - CHANGE IN RESOURCES; EL9023 - CHANGE IN INCOME; EL9024 - CHANGE IN EXPENSES OR DEDUCTIONS; EL9025 - CHANGE IN CIRCUMSTANCES
FS	Termination	1	0.00%	99.99%	EL9022 - CHANGE IN RESOURCES; EL9023 - CHANGE IN INCOME; EL9025 - CHANGE IN CIRCUMSTANCES
FS	Termination	1	0.00%	99.99%	EL9022 - CHANGE IN RESOURCES; EL9024 - CHANGE IN EXPENSES OR DEDUCTIONS; EL9025 - CHANGE IN CIRCUMSTANCES
FS	Termination	1	0.00%	100.00%	EL9023 - CHANGE IN INCOME
FS	Termination	1	0.00%	100.00%	EL9023 - CHANGE IN INCOME; EL9025 - CHANGE IN CIRCUMSTANCES
FS	Termination	1	0.00%	100.00%	EL9023 - CHANGE IN INCOME; EL9025 - CHANGE IN CIRCUMSTANCES; EL9026 - CHANGE IN INCOME LIMITS
FS	Termination	1	0.00%	100.00%	EL9025 - CHANGE IN CIRCUMSTANCES; EL9026 - CHANGE IN INCOME LIMITS
FS	Termination	1	0.00%	100.00%	EL9026 - CHANGE IN INCOME LIMITS
FS	Termination	1	0.00%	100.00%	EL9078 - SNAP IS REDUCED BY 10% DUE TO FAMILIES FIRST SANCTION
FS	Termination	1	0.00%	100.00%	EL9103 - Your household is not eligible for a benefit amount; EL9111 - The household does not meet eligibility criteria.
			0.00%	100.00%	
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